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Commercial Service Order &amp; Agreement

Account Rep	TIM OGRODNIK	System Address	Suddenlink Business Office
Phone Number	(903) 939-7201		311 NNW Loop 323
Fax Number	(903) 561-3087		Tyler, TX 75702

Customer Information		Authorized Customer Representative	
Account Number	100-7099630-01	Full Name	ROBERT NEWSOM
Legal Company Name	COUNTY JAIL	Telephone	(903) 438-4013
Street Address	300 ROSEMONT ST, STE B	Fax	
City/State/Zip	SULPHUR SPRINGS, TX 75482	Email Address	rnewsom@hopkinscountytx.org
Billing Address	298 ROSEMONT	Federal Tax ID	
City/State/Zip	SULPHUR SPRINGS, TX, 75482	Requested Delivery Date	
If Bar or Restaurant account, notate occupancy (1-50; 51-100; 101-150; 151-200; 201-300; 301-500; 501+)			

Taxes and Fees Not Included					
Service Description	Quantity	Unit Price	Term (Months)	Monthly Recurring (video rates subject to no more than 10% annual increases)	One Time Activation & Setup Fees
Basic	1	\$53.95	36 Months	\$53.95	
Expanded Basic	1	\$43.00	36 Months	\$43.00	
Totals				\$96.95	\$15,000.00

\*download and upload speeds are maximum speeds; they may vary and are not guaranteed

Equipment Charges			
Description	Quantity	Unit Price	Total Fee

Special Conditions (for point to point and multipoint services, include the addresses of all circuit termination locations)

Promotion Details

## NOTICE REGARDING 911 SERVICES

While your Suddenlink Phone Service may be supported by a battery backup, it is electrically powered. In the event of a power outage or Suddenlink network failure, 911 service will not be available. You are prohibited from moving the phone modem from the address where it was installed. If you move the phone modem, the 911 service may not function properly and emergency operators will not be able to identify the caller's location.

By signing this Agreement; (i) you represent that you are the Customer or Customer's authorized agent; (ii) you agree that you have received a copy of and have been given an opportunity to review this Commercial Service Order and the Commercial Service Agreement, of which this Service Order is a part; (iii) you agree to the terms and conditions of the Commercial Service Agreement; (iv) you acknowledge that you have read and understood the Notice Regarding 911 Services above; (v) you agree that all work by Suddenlink or Suddenlink's agent has been performed to your satisfaction as set forth herein; and (vi) you acknowledge that THIS BUSINESS SERVICE AGREEMENT CONTAINS A BINDING ARBITRATION PROVISION WHICH MAY BE ENFORCED BY THE PARTIES. This Agreement shall not be deemed effective until it has been executed by both parties. Final proposed prices in this Agreement are valid for 30 business days from the date below of the Suddenlink signatory. The prices are firm for the term of this Agreement when signed below by the Customer and by Suddenlink.

	September 28, 2015
Customer Authorized Signature	Date
Robert Newsom	Hopkins County Judge
Print Name	Title
	10/6/2015
Regina Swearingen	Regional Sales Manager
Print Name	Title